


# Telecom Services



# Privacy Policy

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 [www.scotbbtel.co.uk](http://www.scotbbtel.co.uk)

Scottish Broadband Telecom (hereafter "SBT") has created this privacy statement in order to demonstrate our firm commitment to privacy. The following discloses our information gathering and dissemination practices for our website <https://www.scotbbtel.co.uk>.

## **1 · General scope**

- 1.1 We use your public IP address and device identification string to help diagnose problems with your systems and our servers, and to administer our services. Your public IP address is used to help identify you when interacting with us.
- 1.2 Our sites uses cookies to keep track of your activities. We use cookies to deliver content specific to your account and for other purposes.
- 1.3 Our site forms requires users to give us contact information (like their name and email address). We use customer contact information from the forms to send the user information about our company. The customer's contact information is also used to contact the visitor when necessary. Users may opt-out of receiving future mailings; see the choice/opt-out section below.
- 1.4 Our sites may contain links to other sites. SBT is not responsible for the privacy practices or the content of such web sites.
- 1.5 Our sites use forms for customers to request information, products, and services. We may collect visitor's financial information (like their bank account or credit card numbers). Financial information that might be collected is used to check the users' qualifications and bill the user for products and services.

## **2 · Security**

Our systems have security measures in place to protect the loss, misuse and alteration of the information under our control.

## **3 · Choice/opt-out**

We provide our customers the opportunity to opt-out of receiving communications from us with specific instructions in every newsletter we deliver.

## **4 · Correct/update**

We provide users support to change and modify any information previously provided, writing to [contact@scotbbtel.co.uk](mailto:contact@scotbbtel.co.uk).

## **5 · Feedback**

If you have any questions about this privacy statement, the practices of our sites, or your dealings with our websites, you can contact us at [contact@scotbbtel.co.uk](mailto:contact@scotbbtel.co.uk).